**DashMagiq**®

*DLP IR Automation and Workflows, the Way You Want Them!*

# DashMagiq® - An Essential Addon To Your DLP

## Customer Use Cases

- **Surge in incidents** clogs Incident Response.

- **Delays in stakeholder approval** slips SLAs.

- **Strict Email policies** block critical emails; senders are unaware.

- **Stakeholders' voice** deserves a hearing on policy changes.

- **Restricted console access** makes DLP policy governance difficult.

- **Documentation** is tedious, difficult, and expensive.

- **Various reporting needs** confuse the Info Sec team.

## DashMagiq® Difference

- Distributed Rule-based Remediation avoids clogs.

- Reminders and Escalations keep the team honest.

- Workflow makes visible quarantined emails.

- Policy Governance Workflow gives them a voice.

- Policy edits triggered in the DLP from the Workflow.

- Automatic documentation preserves the audit trail.

- Dashboards and Reports for the Stakeholders.

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# DashMagiq ® - Key Components

Incident Response (IR) Workflow

Dashboard

Policy Governance Workflow

Quarantined Email Review Workflow

**4x alerts**\*
with same capacity

**90% saving in effort**\*
for reporting

**60% improvement**\*
in meeting SLAs

**50% saving in time**\*
to resolve incidents

**Sail through compliance**\*
audits with automatic audit trails

\* Based on studies that compiled benefits reported by DashMagiq® customers.

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# Simple and Intuitive IR Workflows

Optimize incident remediation cost and efficacy by effective **routing** and quick **resolution**

○ **Proper Tracking**
Incidents are tracked from creation to closure. Assignments and responses automatically create an audit trail.
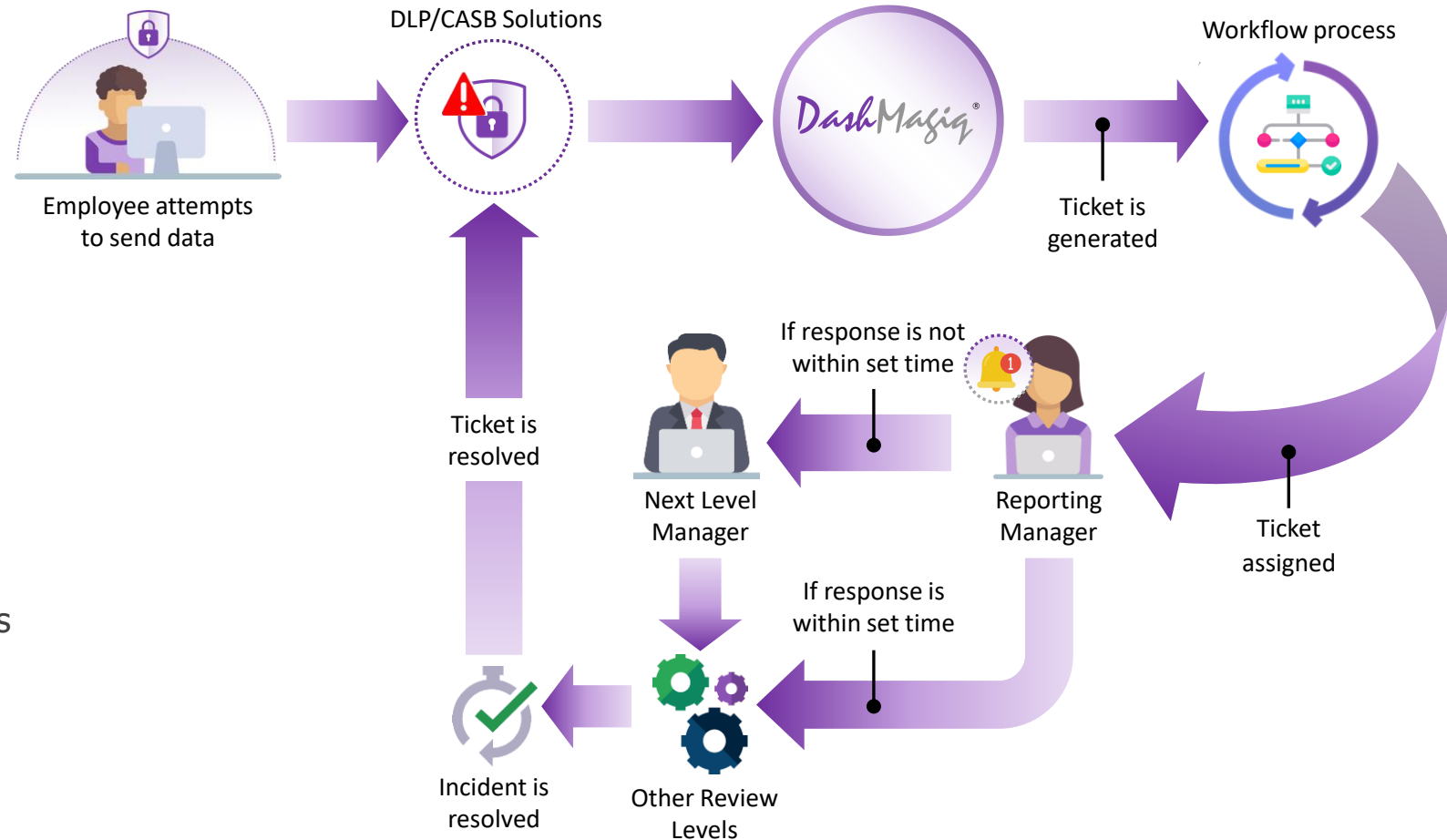
○ **Distributed Remediation**
Rule-based distribution of incidents to stakeholders makes remediation quicker and accurate.

○ **Automatic Reminders & Escalations**
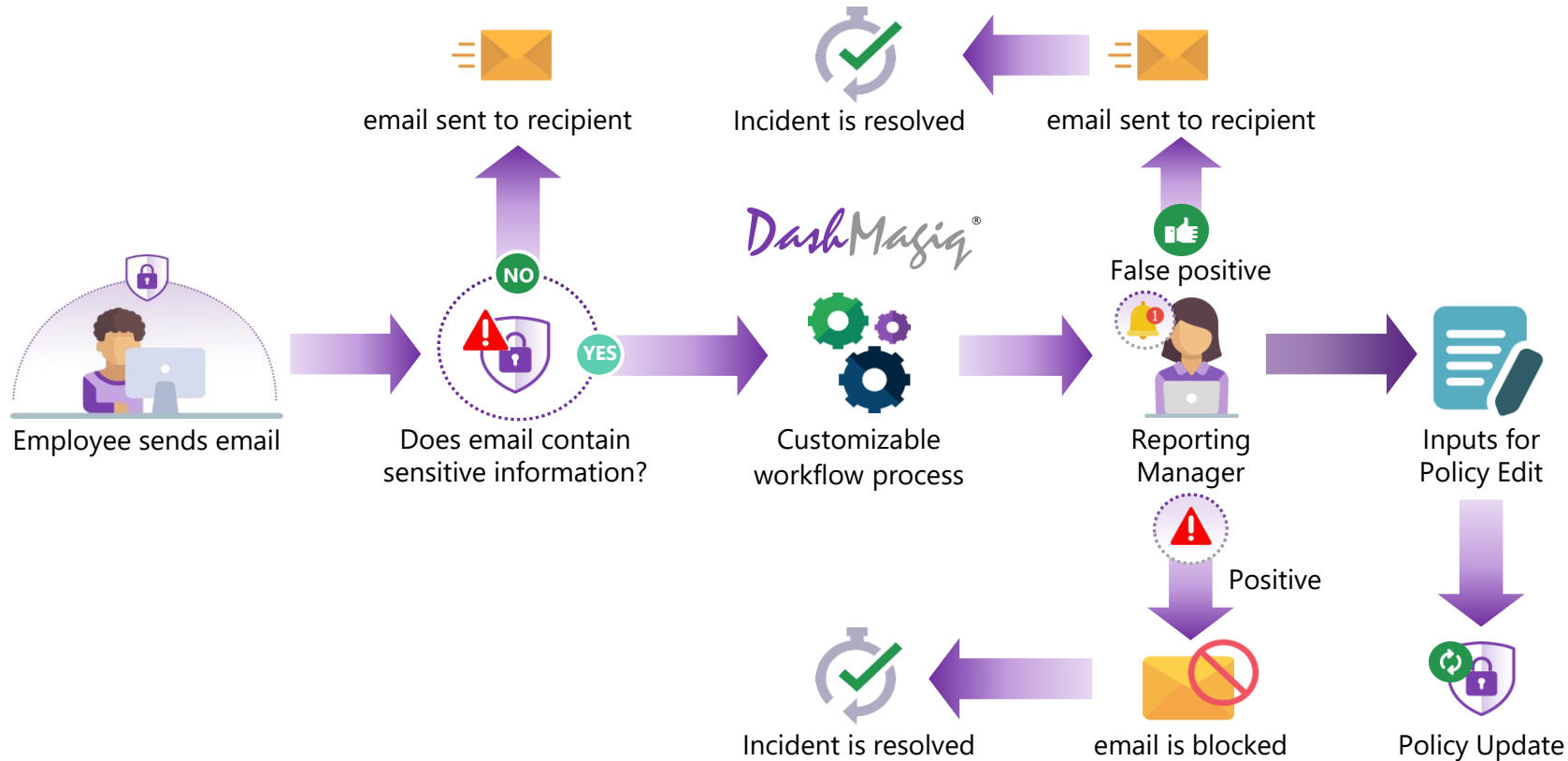Periodically triggered reminders and escalations facilitate control and monitoring.

○ **Need-based Access Control**
Only the incident assignee(s), such as the Reporting Manager(s), can access details.

DLP/CASB Solutions

Workflow process

Employee attempts to send data

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Ticket is generated

Ticket is resolved

If response is not within set time

Next Level Manager

Reporting Manager

Ticket assigned

If response is within set time

Incident is resolved

Other Review Levels

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# Quarantined Email Review Workflow

When an email is quarantined, DashMagiq® automatically alerts the sender's manager (or a specific stakeholder) whose responses drive the deletion or release of the email.



email sent to recipient

Incident is resolved

email sent to recipient

**NO**

**YES**

False positive

Employee sends email

Does email contain sensitive information?

Customizable workflow process

Reporting Manager

Inputs for Policy Edit

Positive

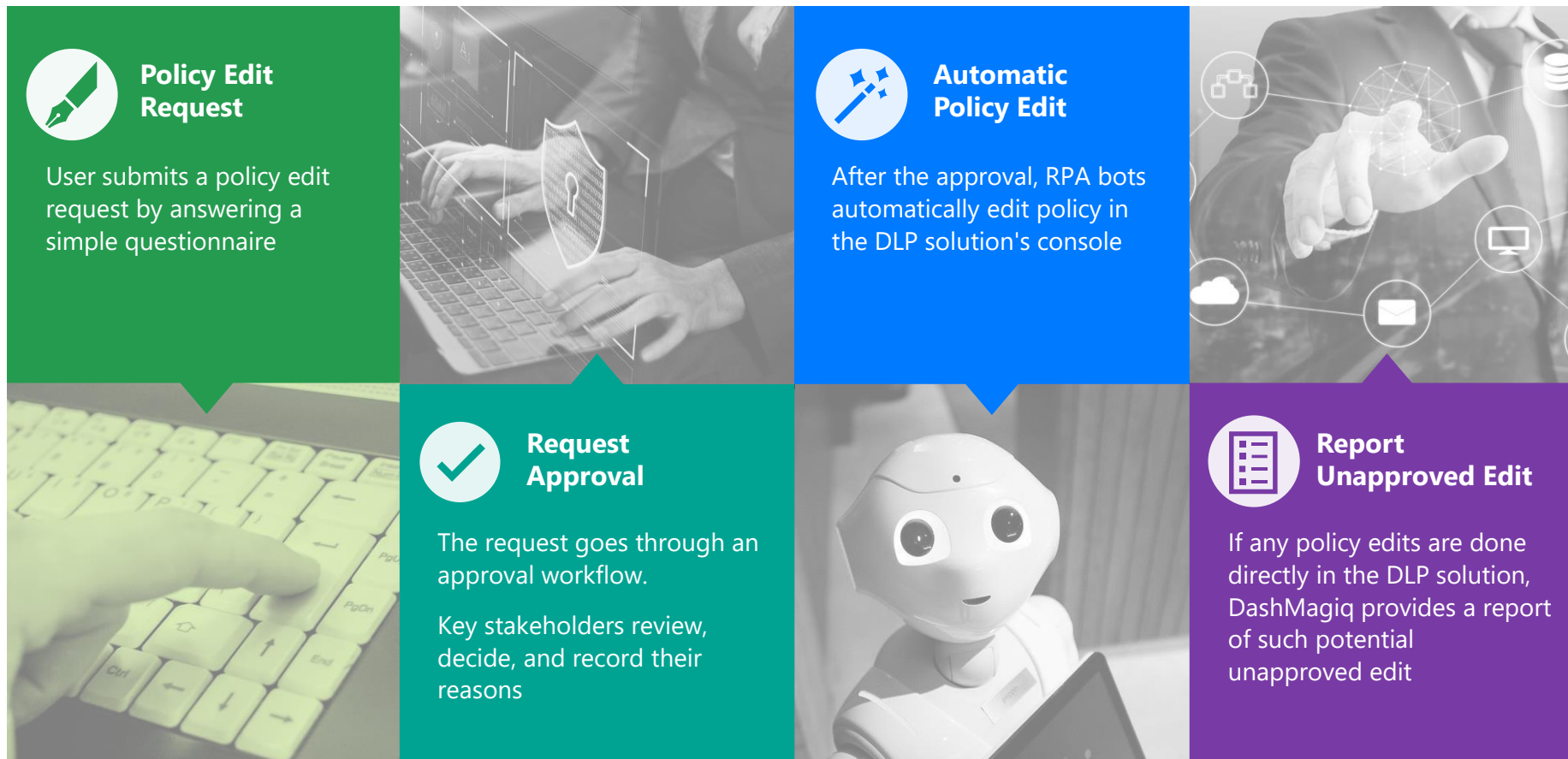Incident is resolved

email is blocked

Policy Update

- **Speedy Resolution**
  Manager decides to release the selected quarantined business-critical emails as part of the Workflow.

- **Business Collaboration in Policy Edits**
  Provides business leaders the ability to review and recommend edits to DLP email policies that block too many critical emails.

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# Workflow for Policy Governance (Maker-Checker Controls)

DashMagiq® provides a Workflow which enables business to raise their voice for recommending policy edits. Audit trail for such DLP policy updates is maintained automatically. This is sometimes critical for compliance. These are also called automated Maker-Checker workflows for policy updates.

**Policy Edit Request**

User submits a policy edit request by answering a simple questionnaire

**Request Approval**

The request goes through an approval workflow.

Key stakeholders review, decide, and record their reasons

**Automatic Policy Edit**

After the approval, RPA bots automatically edit policy in the DLP solution's console

**Report Unapproved Edit**

If any policy edits are done directly in the DLP solution, DashMagiq provides a report of such potential unapproved edit

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# Role-specific, Custom, and Interactive Dashboards

In addition to providing role-specific views of enriched information, DashMagiq® dashboards also provide methods to remotely execute tasks in DLP solutions.
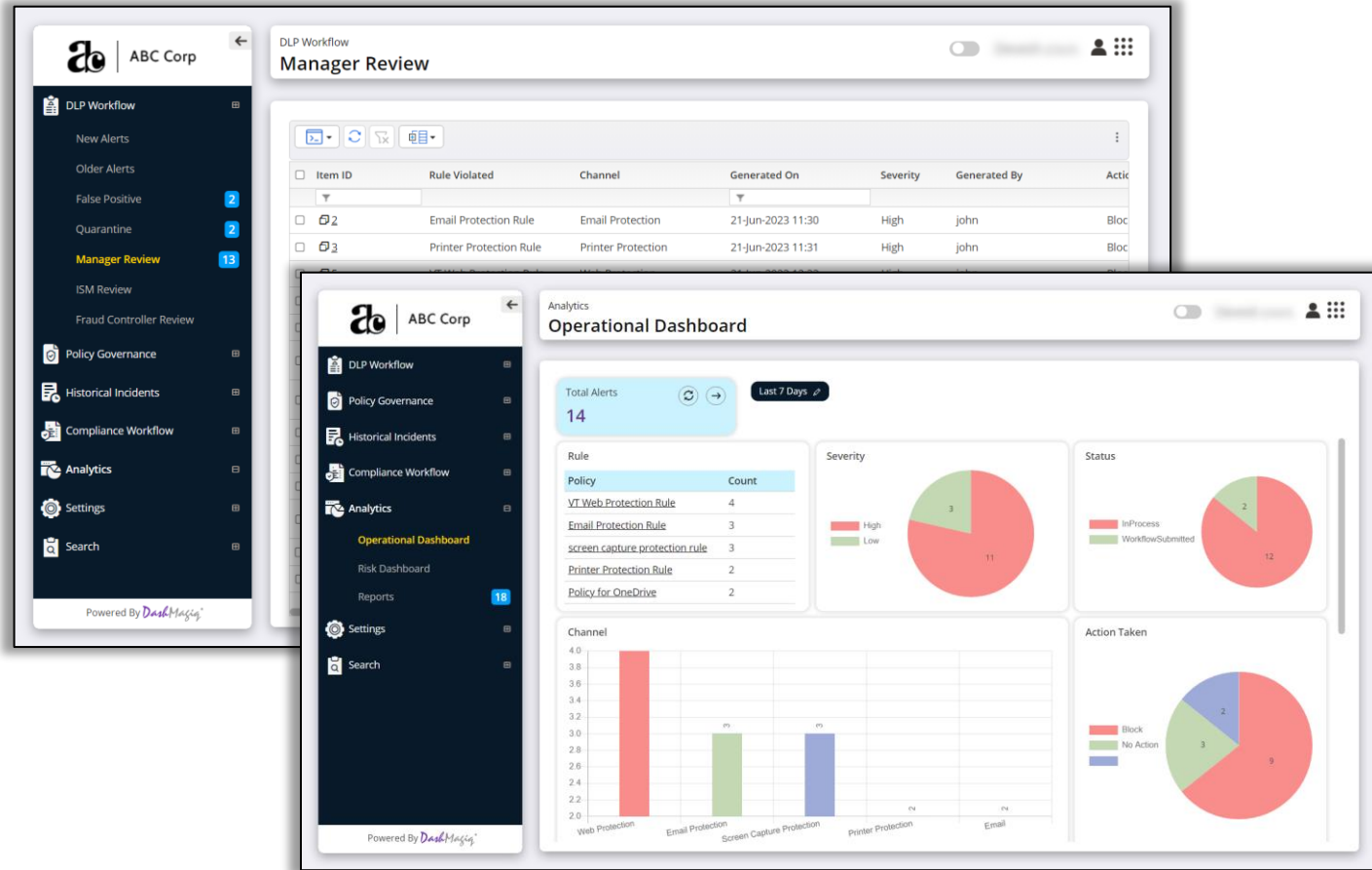


○ **Keep stakeholders informed**
Custom layouts and drill-down data dimensions in dashboards help serve information to the right roles at the right time with the right granularity.

○ **Integrate with 3rd Party Applications/Data**
Incident Data Enrichment via integration with 3rd party applications (e.g., HRMS) and data sources (e.g., proprietary internal databases)

○ **Trigger Automated Tasks in DLP Solutions**
Infosec team can trigger automated tasks in DLP solutions from the dashboard. Automated tasks are performed in the DLP solution(s) through **APIs** or **RPA scripts**.

# Built for Flexibility



- Flexible Workflows
- Adaptive Questionnaires
- DLP Console Integration using RPA
- Orchestration using API and RPA
- Custom Dashboards
- Pluggable Extensions

Want to know more about our products and services? Write to us at cs@vidyatech.com

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